



Affirmative Care Consulting, Clinical Coaching Payment Policy:

All clinical coaching will be confirmed with the understanding that invoices will be paid in full within 30 days of receipt. Please contact Affirmative Care Consulting at shelley@affirmativecareconsulting.org with any questions.

Affirmative Care Consulting Cancellation/Refund Policy:

In case of an emergency, we will work with you to reschedule your coaching session. Rescheduling requests must be received by email at least 24 hours prior to the date of your coaching session. Cancellation requests for purchases must be received by email within three business days of the purchase date for a full refund. Individuals/organizations are responsible for ensuring that Affirmative Care Consulting receives and acknowledges your request.

Affirmative Care Consulting Coaching Sessions Package Policy:

Packages of 4 coaching sessions are required as a minimum for new clients to ensure individuals and organizations have enough time to complete a full evaluation and gain needed support to improve upon their clinical skills. Sessions must be held either monthly or bi-monthly. As such, these packages must be used within a 8 month period from the time of purchase.